# **Patient-Centered Specialty Care (PCSC)**

# Cost of Care Resource: AIM Specialty Health Solutions and Safe Choices in Imaging Program



# What

AIM Solutions use clinical appropriateness guidelines to support the review of:

- Radiology (MRI, CT, PET, Nuclear Medicine)
- Cardiology (Echocardiography)
- o Sleep breathing disorders
- Radiation Therapy

AlM's provider portal is a web-based tool that enables providers to submit and confirm requests for imaging exams. The HIPAA -compliant provider portal provides:

- o 24/7/365 accessibility
- Assistance in locating high-quality in-network imaging facilities
- o Patient eligibility verification
- Confirmation and approval of exam requested
- Summary of recent imaging studies received per patient and per practice

The AIM Safe Choices in Imaging program alerts physicians via the portal regarding patients who have undergone multiple imaging exams that may be associated with high levels of exposure to harmful ionizing radiation. AIM offers peer-to-peer consultations to physicians to help them adopt best practices in imaging so that they can successfully manage radiation risk in their patient population. Ask AIMee uses an avatar to assist in explaining common imaging exams and proposes safer alternatives for providers to consider.

# Why

Practices that use the AIM provider portal have access to clinical appropriateness guidelines decision support that enables practices to efficiently receive prior authorization confirmation in real-time.

## How

Practices can quickly and easily register to use the AIM provider portal. The provider portal features educational tools to support medical homes in adopting safe strategies in imaging. To register on the provider portal, go to the AIM log in page and click on "New User" then "Register Now." Follow the prompts and the system will provide registration verification and portal account approval.

### AIM on the Web:

http://www.aimspecialtyhealth.com/

AIM Web Customer Service Center: (800) 252-2021

Available Monday - Friday 8:00 am to 5:00 pm ET

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