

# ENHANCED PERSONAL HEALTH CARE Patient-Centered Specialty Care

## Module 3 PDSA - Cycle Number:

<b>What is the Aim Statement? What are we trying to test? How will the patient experience be impacted?</b>

	List the tasks needed to execute this test of change	Responsible Person	Date to be performed	Place to be performed
<b>Plan</b>				
	<b>Predict what will happen when the test is carried out</b>		<b>Measures to determine if prediction succeeds</b>	
<b>Do</b>	<b>Describe what actually happened. What did you observe? How were patients and family affected?</b>			
<b>Study</b>	<b>Describe the measured results and how they compared to the predictions. What did you learn? Did you meet your goal?</b>			
<b>Act</b>	<b>What did you conclude? Describe what modifications to the plan will be made for the next cycle from what you learned.</b>			

Source: "Plan-Do-Study-Act (PDSA) Worksheet. Cambridge, Massachusetts: Institute for Healthcare Improvement; [2014]. (Available on [www.IHI.org](http://www.IHI.org))"



## ENHANCED PERSONAL HEALTH CARE

# Patient-Centered Specialty Care

### Module 3 Questions

What opportunities have you identified in your practice to reduce cost of care? (generic vs. brand name, duplicate testing, unnecessary testing)

Do you currently utilize clinical decision support tools to improve medical decisions (Diagnostic suggestions, Patient summaries for hand-offs between clinicians, performance dashboards with prompts for areas needing attention)? If yes, which ones do you use?

Have you encountered resistance from patients for prescribing generic over brand names? If yes, how have you managed this response?

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