## ENHANCED PERSONAL HEALTH CARE Patient-Centered Specialty Care

## Module 3 PDSA - Cycle Number:

What is the Aim Statement? What are we trying to test? How will the patient experience be impacted?							
	List the tasks needed to	Responsible Person	Date to be performed	Place to be			

Plan	List the tasks needed to execute this test of change	Responsible Person	Date to be performed	Place to be performed		
	Predict what will happen when the test is carried out		Measures to determine if prediction succeeds			
	Describe what actually happened. What did you observe? How were patients and family affected?					
Do	Describe mat actually happened mat all you execute more patients and talling anotted.					
	Describe the measured results an	nd how they compared t	o the predictions. What di	d vou learn? Did vou		
	Describe the measured results and how they compared to the predictions. What did you learn? Did you meet your goal?					
Act	What did you conclude? Describe what modifications to the plan will be made for the next cycle from what you learned.					

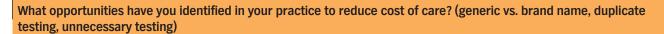
Source: "Plan-Do-Study-Act (PDSA) Worksheet. Cambridge, Massachusetts: Institute for Healthcare Improvement; [2014]. (Available on www.IHl.org)"

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## **Module 3 Questions**



Do you currently utilize clinical decision support tools to improve medical decisions (Diagnostic suggestions, Patient summaries for hand-offs between clinicians, performance dashboards with prompts for areas needing attention)? If yes, which ones do you use?

Have you encountered resistance from patients for prescribing generic over brand names? If yes, how have you managed this response?



