

Patient-Centered Specialty Care

Module 2 PDSA - Cycle Number:

What is the Aim Statement? What are we trying to test? How will the patient experience be impacted?

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Plan	List the tasks needed to execute this test of change	Responsible Person	Date to be performed	Place to be performed
Plan	Predict what will happen when the test is carried out		Measures to determine if prediction succeeds	
Do	Describe what actually happened. What did you observe? How were patients and family affected?			
Study	Describe the measured results and how they compared to the predictions. What did you learn? Did you meet your goal?			
Act	What did you conclude? Describe what modifications to the plan will be made for the next cycle from what you learned.			

Source: "Plan-Do-Study-Act (PDSA) Worksheet. Cambridge, Massachusetts: Institute for Healthcare Improvement; [2014]. (Available on www.IHI.org)"