

Patient-Centered Specialty Care

Module 2 PDSA - Cycle Number:

Practice Name:

Submitted By:

Date:

What is the Aim Statement? What are we trying to test? How will the patient experience be impacted?

Plan	List the tasks needed to execute this test of change	Responsible Person	Date to be performed	Place to be performed
	Predict what will happen when the test is carried out		Measures to determine if prediction succeeds	
Do	Describe what actually happened. What did you observe? How were patients and family affected?			
Study	Describe the measured results and how they compared to the predictions. What did you learn? Did you meet your goal?			
Act	What did you conclude? Describe what modifications to the plan will be made for the next cycle from what you learned.			

ENHANCED PERSONAL HEALTH CARE

Patient-Centered Specialty Care

Module 2 Questions

How are you identifying patient populations? (registries, EMR, etc.)

How are you closing gaps in care? (standing orders, protocols, outreach calls, huddles to identify patients needing care)

What barriers, if any, have you encountered with closing gaps in care? (financial, cultural, IT, etc.)

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