

EXHIBIT 13b: NARRATIVE SUMMARY

Company Name:	<u>Empire HealthChoice Assurance Inc.</u>
NAIC Code:	<u>55093</u>
SERFF Tracking #:	<u>AWLP-133233620</u>
Market Segment:	<u>Small Group</u>



An Anthem Company

1 Penn Plaza, New York, NY 10119, Telephone (212) 476 1000

REQUEST OF:

EMPIRE BLUE CROSS AND BLUE SHIELD

TO:

THE DEPARTMENT OF FINANCIAL SERVICES of the STATE OF NEW YORK

FOR APPROVAL OF COMMUNITY RATE CHANGES

Updated May 10, 2022

NARRATIVE SUMMARY
[DFS and policyholder – for public posting]

I. OVERVIEW

Empire Blue Cross and Blue Shield (Empire) has made an application to the Superintendent of Financial Services to adjust premium rates for health insurance available to small groups.

These groups are combined, by long standing New York law, in what is known as a community rated pool. All members enrolled in the pool plans are guaranteed issuance of coverage and each contract holder is charged the same premium rate as any other contract holder for the health insurance product they select regardless of health status, age, sex, or other demographic factors other than the region of the State where they reside and family type.

Beginning in 2016, in compliance with federal regulation, the small group community pool includes groups with up to 100 employees. Prior New York law defined small groups as those with one to 50 eligible employees.

All medical, hospital, pharmacy, and other non-specialty covered care and necessary administrative costs are combined, by law, in the pool in order to determine appropriate premium rates. These premium rates must support sufficient, sustainable reserves for both current and future coverage costs related to community pool products on a stand-alone basis. Current approved rates for Empire's community pool products are in need of an increase to account for the rising costs incurred as provider charges continue to rise and utilization of services increases.

The products specifically impacted by rate increases at this time are the small group products sold by Empire HealthChoice Assurance, Inc., (Empire's insurance company; NAIC code number 55093). These rate adjustments impact policies offered on- and off-exchange. The actual rate increases requested are provided below. Empire's proposed rates are subject to review and approval by the New York Department of Financial Services ("the Department"), with the determination by the Department supported by sound actuarial assumptions and methods. The rates currently in effect were filed with the Department on May 12, 2021 (SERFF number: AWLP-132811111 for Empire HealthChoice Assurance, Inc.) and subsequently approved by the Department for use in 2022. The 2023 rate applications will be submitted to the Department for approval on May 10, 2022 and the approved rates will be communicated to the impacted parties upon completion of the Department's review and are scheduled to be effective beginning on or after January 1, 2023 upon group renewal.

Empire is required by New York State law to develop rates that are actuarially sound, and which assume at least 82% of premium revenue will be spent on health care costs. The rates must cover all claim costs and also contribute to claims reserves. The percent of premium attributable to the payment for health care services (and related costs) is essentially how much of the premium dollar is used to pay claims and is referred to as the Medical Loss Ratio (MLR). The actual MLR may vary over time based on changes in the amounts charged by hospitals, physicians, and other providers, as well as the increase in health care utilization by our members. With the proposed rate adjustments, Empire's overall MLR is expected to remain well above the 82%

minimum allowable ratio. In the event Empire's MLR does not meet the required minimum, Empire will refund the difference to groups.

Empire has attempted to limit the rate increases to the lowest feasible level while preserving the financial integrity of the products. This rate action is intended to keep the rates at an adequate level to compensate for both anticipated utilization and the annual increases in the cost of medical care (*See description of health care costs below*).

Periodic rate adjustments are necessary to secure the ability of Empire, like any health insurer, to produce sufficient revenue and surplus for reserves to assure continued coverage and claim payments both for current healthcare needs and potential catastrophic cost situations. Empire's reserves vary from year to year based on actual healthcare costs incurred. Failing to meet the minimum statutory reserves will result in the insurer being deemed "impaired" under the New York Insurance Law. These reserves are the "insurance" that ensures payment even when costs run higher than anticipated or emergencies or disasters occur and should not be used as an alternative fund to temporarily reduce rate adjustments.

In filing this rate application, we are sensitive to the fact that businesses struggle to afford health insurance coverage and we are seeking the appropriate premium necessary, as determined by our actuaries, to maintain a viable health plan. In our actuarial judgment it is clear that an increase in premiums is critical to ensure the viability of these products. Failure to approve these rates will likely lead to even greater rate increases and fewer product offerings in the future as claim costs will eventually exceed premiums collected.

II. FACTORS CONTRIBUTING TO THE PROPOSED RATE INCREASE

Escalating Health Care Costs

The cost of health care services and equipment continues to be the primary reason for rate increases. Nationally, the growth in the cost of medical care continues to outpace consumer inflation. Health care spending growth is projected to grow faster than gross domestic product (GDP) over the next decade. A report by PricewaterhouseCoopers (PwC) projects health care costs to grow at a medium of 6.5% in 2022.¹ Per PwC, healthcare spending is expected to return to pre-pandemic baselines with some adjustments to account for the pandemic's persistent effects.

Health care cost and spending trends reflect underlying changes in the demographics and health status of America's population. The aging population is driving some of the increase – as people age, they typically utilize more health services. Between 2010 and 2050, the population aged 65 and older is expected to double, as the "baby boomer" population ages and life expectancy continues to rise². Indeed, the first baby boomers have now turned seventy and the percentage of

¹ PricewaterhouseCoopers (PwC) Health Research Institute, "Medical cost trend: Behind the numbers 2022", June 2021

² Center for Medicare & Medicaid Services, THE NEXT FOUR DECADES The Older Population in the United States: 2010 to 2050

workers over 65 is greater than at any period in history. As this population ages it will correspond to a further escalation of costs. Moreover, the country's general declining health and the increase in obesity and other health concerns, even at younger ages, forces average costs upward.

Hospital

Hospitals (inpatient and outpatient care) account for the largest share of the health care premium dollar in New York; a percentage that continues to grow. Factors driving this growth include increasing demand for care, rising costs to hospitals of the goods and services needed to provide care, and growing intensity of care needs.

The increase in cost for hospital inpatient care in Empire's operating area continues to surpass the rate for the rest of the country. The increase in costs is exacerbated by the aggressive vertical and horizontal consolidation of hospital and other provider systems which has rarely resulted in increased efficiencies, but instead only increased the bargaining power of these institutions to demand higher reimbursement rates.

Prescription Drugs

Specialty drug spending continues to rise astronomically and while only a small subset of the population use specialty drugs, they currently account for about 50% of total US drug spending. Specialty drug trends continue to have higher utilization and inflation costs outpacing traditional drug trends.³

COVID-19

The 2023 rate filing reflects the expected 2023 impacts from the COVID-19 pandemic including the cost of vaccination administration and continued diagnosis and treatment of COVID-19.

III. ADMINISTRATIVE SAVINGS

Recognizing the impact that rate increases will have on our customers, Empire attempts to mitigate their impact by controlling and, if possible, reducing selected administrative costs to offset increases that are necessary or beyond our control. Our corporate culture emphasizes continuous improvements in all areas of the company with a focus on administrative savings and improving member and customer services. While we continue to strive to judiciously reduce administrative costs further, we want to avoid sacrificing customer service, which we believe would be at risk by further cost reductions.

³ Magellan Rx Management, EMPLOYER MARKET INSIGHTS REPORT, 2021 Fourth Edition

IV. HISTORICAL FACTORS

State and Federal Taxes

New York adds more insurance taxes and assessments than any other state in the country. These consist of both direct taxes and a number of indirect taxes amounting to an annual total of over \$6.5 billion in taxes passed on to New York healthcare customers in the form of higher premiums. These taxes include:

- NYS Premium Tax – this 1.75% tax is on all HMO and insurance contracts (and there is an additional amount for customers in the Metropolitan Transit Authority service area).
- Covered Lives Assessment – this indirect tax is a charge on all fully and self- insured “covered lives”. The purpose of the Covered Lives Assessment is to raise funds for a variety of state programs and for the state budget. The Assessment is included in claims costs for purposes of calculating the MLR. This assessment is currently a charge ranging from \$3.16 to \$14.95 per individual contract per month and from \$10.43 to \$49.34 per family contract per month.
- HCRA Surcharge – this is a 9.63% surcharge on all hospital discharges. The purpose of the HCRA Surcharge is to raise funds for a variety of state programs and for the state budget. The Surcharge is included in claims costs for purposes of calculating the MLR.
- NYS Insurance Department “206” Assessment – while this assessment is intended to fund the cost of the Department’s regulatory activities, it constitutes an indirect tax whereby a large portion of the revenue generated by the assessment continues to be used to fund other programs not directly related to insurance regulation. This assessment is charged to insurers based on their premium volume.

Each of these current taxes and fees contribute significantly to the cost of coverage and will vary from year to year as the number of covered lives increases or decreases and the number of hospital discharges vary.

V. DETAILS OF THE PROPOSED RATE INCREASE

The proposed premium rates affect approximately:

- 800 Healthy New York members
- 38,200 EPO/PPO members

Premium rates for community-rated customers are regulated by the Superintendent of Financial Services pursuant to Section 3231 of the Insurance Law. The following tables show proposed annual rate changes for the indicated community rated products:

2023 Plan Name	Region 1: Albany	Region 3: Mid- Hudson	Region 4: NYC	Region 7: Upstate	Region 8: Long Island
1st Quarter					
Empire Platinum PPO 20/40 0%	N/A	17.1%	17.1%	N/A	17.1%
Empire Platinum PPO 5/25 0%	N/A	17.7%	17.7%	N/A	17.7%
Empire Platinum PPO 20/40 0% WH	N/A	16.8%	16.8%	N/A	16.8%
Empire Platinum PPO 5/25 0% WH	N/A	17.5%	17.5%	N/A	17.5%
Empire Platinum EPO 5/25 0%	17.3%	17.3%	17.3%	17.3%	17.3%
Empire Platinum EPO 20/40 0%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum EPO 5/25 0% WH	17.0%	17.0%	17.0%	17.0%	17.0%
Empire Platinum EPO 20/40 0% WH	17.4%	17.4%	17.4%	17.4%	17.4%
Empire Platinum Blue Access EPO 20/40 0%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum Blue Access EPO 5/25 0%	17.3%	17.3%	17.3%	17.3%	17.3%
Empire Platinum Blue Access EPO 15/35 300 10%	16.7%	16.7%	16.7%	16.7%	16.7%
Empire Platinum Connection EPO 20/40 0%	N/A	N/A	20.2%	N/A	20.2%
Empire Platinum Connection EPO 20/40 0% WH	N/A	N/A	19.8%	N/A	19.8%
Empire Platinum Connection EPO 15/35 300 10%	N/A	N/A	19.1%	N/A	19.1%
Empire Link Platinum Connection EPO 10/40 200 20%	N/A	N/A	22.3%	N/A	22.3%
Empire Gold PPO 25/40 1500 20%	N/A	17.0%	17.0%	N/A	17.0%
Empire Gold PPO 20/50 1500 10% w/HSA	N/A	17.1%	17.1%	N/A	17.1%
Empire Gold PPO 25/40 1500 20% WH	N/A	16.8%	16.8%	N/A	16.8%
Empire Gold PPO 20/50 1500 10% w/HSA WH	N/A	16.9%	16.9%	N/A	16.9%
Empire Gold EPO 25/50 0%	18.6%	18.7%	18.7%	18.7%	18.7%
Empire Gold EPO 25/45 1750 20%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Gold EPO 15/35 1750 10%	18.2%	18.2%	18.2%	18.2%	18.2%
Empire Gold EPO 35/60 2250 30%	18.5%	18.5%	18.5%	18.5%	18.5%
Empire Gold EPO 20/50 1500 10% w/HSA	17.5%	17.6%	17.6%	17.5%	17.6%
Empire Gold EPO 30/55 1000 10%	18.2%	18.3%	18.3%	18.2%	18.3%
Empire Gold EPO 25/45 1750 20% WH	17.3%	17.3%	17.3%	17.3%	17.3%
Empire Gold EPO 20/50 1500 10% w/HSA WH	17.2%	17.2%	17.2%	17.2%	17.2%
Empire Gold EPO 15/35 1750 10% WH	17.8%	17.8%	17.8%	17.8%	17.8%
Empire Gold EPO 30/55 1000 10% WH	17.9%	17.9%	17.9%	17.9%	17.9%
Empire Gold Blue Access EPO 25/50 0%	18.7%	18.7%	18.7%	18.7%	18.7%
Empire Gold Blue Access EPO 30/55 1000 0%	19.1%	19.1%	19.1%	19.1%	19.1%
Empire Gold Healthy New York Blue Access GEPO 25/40 600 0%	15.7%	15.7%	15.7%	15.7%	15.7%
Empire Gold Blue Access EPO 35/60 2250 30%	18.5%	18.5%	18.5%	18.5%	18.5%
Empire Gold Blue Access EPO 25/45 1750 20%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Gold Blue Access EPO 20/50 1500 10% w/HSA	17.5%	17.6%	17.6%	17.6%	17.6%
Empire Gold Blue Access EPO 15/35 1750 10%	18.2%	18.2%	18.2%	18.2%	18.2%
Empire Gold Blue Access EPO 30/55 1000 0% WH	18.7%	18.7%	18.7%	18.7%	18.7%
Empire EPO 25/0%/8500 Gold INN Blue Access Dep 25 Wellness Pediatric Dental DP FP	18.7%	18.7%	18.7%	18.7%	18.7%

Empire Gold Connection EPO 25/50 0%	N/A	N/A	21.1%	N/A	21.1%
Empire Gold Connection EPO 25/45 1750 20%	N/A	N/A	20.0%	N/A	20.0%
Empire Gold Connection EPO 25/50 0% WH	N/A	N/A	20.7%	N/A	20.7%
Empire Gold Connection EPO 30/55 1000 0%	N/A	N/A	21.5%	N/A	21.5%
Empire Gold Connection EPO 35/60 2250 30%	N/A	N/A	20.9%	N/A	20.9%
Empire Gold Connection EPO 35/60 2250 30% WH	N/A	N/A	20.5%	N/A	20.5%
Empire Gold Connection EPO 30/55 1000 0% WH	N/A	N/A	21.2%	N/A	21.2%
Empire Gold Connection EPO 25/45 1750 20% WH	N/A	N/A	19.7%	N/A	19.7%
Empire Silver PPO 20/50 3000 30% w/HSA 80th Percentile Fair Health	17.1%	17.1%	17.1%	17.1%	17.1%
Empire Silver PPO 20/50 3000 30% w/HSA	14.2%	14.2%	14.2%	14.2%	14.2%
Empire Silver PPO 40/70 3000 50%	N/A	14.2%	14.2%	N/A	14.2%
Empire Silver PPO 40/70 3000 50% WH	N/A	14.0%	14.0%	N/A	14.0%
Empire Silver EPO 40/70 3000 50%	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Silver EPO 20/50 3500 30% w/HSA	12.9%	12.9%	13.0%	12.9%	13.0%
Empire Silver EPO 20/50 3000 25% w/HSA	15.1%	15.1%	15.1%	15.1%	15.1%
Empire Silver EPO 40/70 3000 50% WH	15.1%	15.1%	15.1%	15.1%	15.1%
Empire Silver EPO 20/50 3500 30% w/HSA WH	12.7%	12.7%	12.7%	12.7%	12.7%
Empire Silver Blue Access EPO 40/70 3000 50%	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA	15.1%	15.1%	15.1%	15.1%	15.1%
Empire Silver Blue Access EPO 20/50 3500 30% w/HSA	12.9%	13.0%	13.0%	12.9%	13.0%
Empire Silver Blue Access EPO 25/50 4550 50%	15.2%	15.2%	15.2%	15.2%	15.2%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA WH	14.8%	14.8%	14.8%	14.8%	14.8%
Empire Silver Blue Access EPO 60/125 0%	19.4%	19.4%	19.4%	19.4%	19.4%
Empire Silver Connection EPO 40/70 3000 50%	N/A	N/A	17.6%	N/A	17.6%
Empire Silver Connection EPO 20/50 3000 25% w/HSA	N/A	N/A	17.3%	N/A	17.3%
Empire Link Silver Connection EPO 60/125 0%	N/A	N/A	23.0%	N/A	23.0%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA	N/A	N/A	19.1%	N/A	19.1%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA WH	N/A	N/A	14.7%	N/A	14.7%
Empire Silver Connection EPO 40/70 3000 50% WH	N/A	N/A	17.2%	N/A	17.2%
Empire Bronze EPO 20/50 6100 50% w/HSA	14.7%	14.7%	14.7%	14.7%	14.7%
Empire Bronze EPO 20/50 6100 50% w/HSA WH	14.4%	14.4%	14.4%	14.4%	14.4%
Empire Bronze Blue Access EPO 20/50 6100 50% w/HSA	14.7%	14.7%	14.7%	14.7%	14.7%
Empire Bronze Blue Access EPO 20/50 6800 50% w/HSA	14.3%	14.3%	14.3%	14.3%	14.3%
Empire Bronze Blue Access EPO 20/50 8450 50%	14.0%	14.1%	14.1%	14.1%	14.1%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA	N/A	N/A	16.4%	N/A	16.3%
Empire Bronze Connection EPO 20/50 8450 50%	N/A	N/A	16.1%	N/A	16.1%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA	N/A	N/A	16.8%	N/A	16.8%
Empire Bronze Connection EPO 20/50 8450 50% WH	N/A	N/A	15.8%	N/A	15.8%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA WH	N/A	N/A	16.0%	N/A	16.0%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA WH	N/A	N/A	16.5%	N/A	16.5%

2023 Plan Name	Region 1: Albany	Region 3: Mid- Hudson	Region 4: NYC	Region 7: Upstate	Region 8: Long Island
2nd Quarter					
Empire Platinum PPO 20/40 0%	N/A	17.4%	17.4%	N/A	17.4%
Empire Platinum PPO 5/25 0%	N/A	18.1%	18.1%	N/A	18.1%
Empire Platinum PPO 20/40 0% WH	N/A	17.2%	17.2%	N/A	17.2%
Empire Platinum PPO 5/25 0% WH	N/A	17.8%	17.8%	N/A	17.8%
Empire Platinum EPO 5/25 0%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum EPO 20/40 0%	18.0%	18.1%	18.1%	18.0%	18.1%
Empire Platinum EPO 5/25 0% WH	17.4%	17.4%	17.4%	17.4%	17.4%
Empire Platinum EPO 20/40 0% WH	17.7%	17.7%	17.8%	17.7%	17.7%
Empire Platinum Blue Access EPO 20/40 0%	18.0%	18.1%	18.1%	18.1%	18.1%
Empire Platinum Blue Access EPO 5/25 0%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum Blue Access EPO 15/35 300 10%	17.0%	17.0%	17.0%	17.0%	17.0%
Empire Platinum Connection EPO 20/40 0%	N/A	N/A	20.5%	N/A	20.5%
Empire Platinum Connection EPO 20/40 0% WH	N/A	N/A	20.2%	N/A	20.2%
Empire Platinum Connection EPO 15/35 300 10%	N/A	N/A	19.4%	N/A	19.4%
Empire Link Platinum Connection EPO 10/40 200 20%	N/A	N/A	22.7%	N/A	22.7%
Empire Gold PPO 25/40 1500 20%	N/A	17.4%	17.4%	N/A	17.4%
Empire Gold PPO 20/50 1500 10% w/HSA	N/A	17.5%	17.5%	N/A	17.5%
Empire Gold PPO 25/40 1500 20% WH	N/A	17.1%	17.1%	N/A	17.1%
Empire Gold PPO 20/50 1500 10% w/HSA WH	N/A	17.2%	17.2%	N/A	17.2%
Empire Gold EPO 25/50 0%	19.0%	19.0%	19.0%	19.0%	19.0%
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Empire EPO 25/0%/8500 Gold INN Blue Access Dep 25 Wellness Pediatric Dental DP FP	19.0%	19.0%	19.0%	19.0%	19.0%

Empire Gold Connection EPO 25/50 0%	N/A	N/A	21.4%	N/A	21.4%
Empire Gold Connection EPO 25/45 1750 20%	N/A	N/A	20.4%	N/A	20.4%
Empire Gold Connection EPO 25/50 0% WH	N/A	N/A	21.1%	N/A	21.1%
Empire Gold Connection EPO 30/55 1000 0%	N/A	N/A	21.9%	N/A	21.9%
Empire Gold Connection EPO 35/60 2250 30%	N/A	N/A	21.2%	N/A	21.2%
Empire Gold Connection EPO 35/60 2250 30% WH	N/A	N/A	20.8%	N/A	20.8%
Empire Gold Connection EPO 30/55 1000 0% WH	N/A	N/A	21.5%	N/A	21.5%
Empire Gold Connection EPO 25/45 1750 20% WH	N/A	N/A	20.0%	N/A	20.0%
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Empire Silver PPO 40/70 3000 50%	N/A	14.5%	14.5%	N/A	14.5%
Empire Silver PPO 40/70 3000 50% WH	N/A	14.3%	14.3%	N/A	14.3%
Empire Silver EPO 40/70 3000 50%	15.7%	15.7%	15.7%	15.7%	15.7%
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Empire Silver EPO 20/50 3000 25% w/HSA	15.5%	15.5%	15.5%	15.5%	15.5%
Empire Silver EPO 40/70 3000 50% WH	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Silver EPO 20/50 3500 30% w/HSA WH	13.0%	13.0%	13.0%	13.0%	13.0%
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Empire Silver Blue Access EPO 25/50 4550 50%	15.5%	15.6%	15.6%	15.5%	15.6%
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Empire Silver Blue Access EPO 60/125 0%	19.7%	19.7%	19.7%	19.7%	19.7%
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Empire Link Silver Connection EPO 60/125 0%	N/A	N/A	23.3%	N/A	23.3%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA	N/A	N/A	19.5%	N/A	19.5%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA WH	N/A	N/A	15.1%	N/A	15.1%
Empire Silver Connection EPO 40/70 3000 50% WH	N/A	N/A	17.6%	N/A	17.6%
Empire Bronze EPO 20/50 6100 50% w/HSA	15.0%	15.0%	15.1%	15.0%	15.0%
Empire Bronze EPO 20/50 6100 50% w/HSA WH	14.7%	14.7%	14.7%	14.7%	14.7%
Empire Bronze Blue Access EPO 20/50 6100 50% w/HSA	15.0%	15.1%	15.1%	15.0%	15.0%
Empire Bronze Blue Access EPO 20/50 6800 50% w/HSA	14.6%	14.6%	14.6%	14.6%	14.6%
Empire Bronze Blue Access EPO 20/50 8450 50%	14.4%	14.4%	14.4%	14.4%	14.4%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA	N/A	N/A	16.7%	N/A	16.7%
Empire Bronze Connection EPO 20/50 8450 50%	N/A	N/A	16.4%	N/A	16.4%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA	N/A	N/A	17.2%	N/A	17.2%
Empire Bronze Connection EPO 20/50 8450 50% WH	N/A	N/A	16.1%	N/A	16.1%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA WH	N/A	N/A	16.4%	N/A	16.4%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA WH	N/A	N/A	16.8%	N/A	16.8%

2023 Plan Name	Region 1: Albany	Region 3: Mid- Hudson	Region 4: NYC	Region 7: Upstate	Region 8: Long Island
3rd Quarter					
Empire Platinum PPO 20/40 0%	N/A	17.8%	17.8%	N/A	17.8%
Empire Platinum PPO 5/25 0%	N/A	18.4%	18.4%	N/A	18.4%
Empire Platinum PPO 20/40 0% WH	N/A	17.5%	17.5%	N/A	17.5%
Empire Platinum PPO 5/25 0% WH	N/A	18.2%	18.2%	N/A	18.2%
Empire Platinum EPO 5/25 0%	18.0%	18.0%	18.0%	18.0%	18.0%
Empire Platinum EPO 20/40 0%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Platinum EPO 5/25 0% WH	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum EPO 20/40 0% WH	18.1%	18.1%	18.1%	18.1%	18.1%
Empire Platinum Blue Access EPO 20/40 0%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Platinum Blue Access EPO 5/25 0%	18.0%	18.0%	18.0%	18.0%	18.0%
Empire Platinum Blue Access EPO 15/35 300 10%	17.4%	17.4%	17.4%	17.4%	17.4%
Empire Platinum Connection EPO 20/40 0%	N/A	N/A	20.9%	N/A	20.9%
Empire Platinum Connection EPO 20/40 0% WH	N/A	N/A	20.5%	N/A	20.5%
Empire Platinum Connection EPO 15/35 300 10%	N/A	N/A	19.8%	N/A	19.8%
Empire Link Platinum Connection EPO 10/40 200 20%	N/A	N/A	23.0%	N/A	23.0%
Empire Gold PPO 25/40 1500 20%	N/A	17.7%	17.7%	N/A	17.7%
Empire Gold PPO 20/50 1500 10% w/HSA	N/A	17.8%	17.8%	N/A	17.8%
Empire Gold PPO 25/40 1500 20% WH	N/A	17.5%	17.5%	N/A	17.5%
Empire Gold PPO 20/50 1500 10% w/HSA WH	N/A	17.5%	17.6%	N/A	17.5%
Empire Gold EPO 25/50 0%	19.4%	19.4%	19.4%	19.4%	19.4%
Empire Gold EPO 25/45 1750 20%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Gold EPO 15/35 1750 10%	18.9%	18.9%	18.9%	18.9%	18.9%
Empire Gold EPO 35/60 2250 30%	19.2%	19.2%	19.2%	19.2%	19.2%
Empire Gold EPO 20/50 1500 10% w/HSA	18.2%	18.3%	18.3%	18.2%	18.3%
Empire Gold EPO 30/55 1000 10%	18.9%	19.0%	19.0%	19.0%	19.0%
Empire Gold EPO 25/45 1750 20% WH	18.0%	18.0%	18.0%	18.0%	18.0%
Empire Gold EPO 20/50 1500 10% w/HSA WH	17.9%	17.9%	17.9%	17.9%	17.9%
Empire Gold EPO 15/35 1750 10% WH	18.5%	18.5%	18.5%	18.5%	18.5%
Empire Gold EPO 30/55 1000 10% WH	18.6%	18.6%	18.6%	18.6%	18.6%
Empire Gold Blue Access EPO 25/50 0%	19.4%	19.4%	19.4%	19.4%	19.4%
Empire Gold Blue Access EPO 30/55 1000 0%	19.8%	19.8%	19.8%	19.8%	19.8%
Empire Gold Healthy New York Blue Access GEPO 25/40 600 0%	16.4%	16.4%	16.4%	16.4%	16.4%
Empire Gold Blue Access EPO 35/60 2250 30%	19.2%	19.2%	19.2%	19.2%	19.2%
Empire Gold Blue Access EPO 25/45 1750 20%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Gold Blue Access EPO 20/50 1500 10% w/HSA	18.2%	18.3%	18.3%	18.3%	18.3%
Empire Gold Blue Access EPO 15/35 1750 10%	18.9%	18.9%	18.9%	18.9%	18.9%
Empire Gold Blue Access EPO 30/55 1000 0% WH	19.4%	19.5%	19.5%	19.4%	19.5%
Empire EPO 25/0%/8500 Gold INN Blue Access Dep 25 Wellness Pediatric Dental DP FP	19.4%	19.4%	19.4%	19.4%	19.4%

Empire Gold Connection EPO 25/50 0%	N/A	N/A	21.8%	N/A	21.8%
Empire Gold Connection EPO 25/45 1750 20%	N/A	N/A	20.8%	N/A	20.7%
Empire Gold Connection EPO 25/50 0% WH	N/A	N/A	21.4%	N/A	21.4%
Empire Gold Connection EPO 30/55 1000 0%	N/A	N/A	22.3%	N/A	22.3%
Empire Gold Connection EPO 35/60 2250 30%	N/A	N/A	21.6%	N/A	21.6%
Empire Gold Connection EPO 35/60 2250 30% WH	N/A	N/A	21.2%	N/A	21.2%
Empire Gold Connection EPO 30/55 1000 0% WH	N/A	N/A	21.9%	N/A	21.9%
Empire Gold Connection EPO 25/45 1750 20% WH	N/A	N/A	20.4%	N/A	20.4%
Empire Silver PPO 20/50 3000 30% w/HSA 80th Percentile Fair Health	17.8%	17.8%	17.8%	17.8%	17.8%
Empire Silver PPO 20/50 3000 30% w/HSA	14.9%	14.9%	14.9%	14.9%	14.9%
Empire Silver PPO 40/70 3000 50%	N/A	14.9%	14.9%	N/A	14.9%
Empire Silver PPO 40/70 3000 50% WH	N/A	14.6%	14.6%	N/A	14.6%
Empire Silver EPO 40/70 3000 50%	16.1%	16.1%	16.1%	16.1%	16.1%
Empire Silver EPO 20/50 3500 30% w/HSA	13.6%	13.6%	13.6%	13.6%	13.6%
Empire Silver EPO 20/50 3000 25% w/HSA	15.8%	15.8%	15.8%	15.8%	15.8%
Empire Silver EPO 40/70 3000 50% WH	15.7%	15.8%	15.8%	15.7%	15.8%
Empire Silver EPO 20/50 3500 30% w/HSA WH	13.4%	13.4%	13.4%	13.4%	13.4%
Empire Silver Blue Access EPO 40/70 3000 50%	16.1%	16.1%	16.1%	16.1%	16.1%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA	15.8%	15.8%	15.8%	15.8%	15.8%
Empire Silver Blue Access EPO 20/50 3500 30% w/HSA	13.6%	13.6%	13.6%	13.6%	13.6%
Empire Silver Blue Access EPO 25/50 4550 50%	15.9%	15.9%	15.9%	15.9%	15.9%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA WH	15.5%	15.5%	15.5%	15.5%	15.5%
Empire Silver Blue Access EPO 60/125 0%	20.1%	20.1%	20.1%	20.1%	20.1%
Empire Silver Connection EPO 40/70 3000 50%	N/A	N/A	18.3%	N/A	18.3%
Empire Silver Connection EPO 20/50 3000 25% w/HSA	N/A	N/A	18.0%	N/A	18.0%
Empire Link Silver Connection EPO 60/125 0%	N/A	N/A	23.7%	N/A	23.7%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA	N/A	N/A	19.8%	N/A	19.8%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA WH	N/A	N/A	15.4%	N/A	15.4%
Empire Silver Connection EPO 40/70 3000 50% WH	N/A	N/A	17.9%	N/A	17.9%
Empire Bronze EPO 20/50 6100 50% w/HSA	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Bronze EPO 20/50 6100 50% w/HSA WH	15.1%	15.1%	15.1%	15.1%	15.1%
Empire Bronze Blue Access EPO 20/50 6100 50% w/HSA	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Bronze Blue Access EPO 20/50 6800 50% w/HSA	14.9%	14.9%	15.0%	14.9%	14.9%
Empire Bronze Blue Access EPO 20/50 8450 50%	14.7%	14.7%	14.7%	14.7%	14.7%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA	N/A	N/A	17.0%	N/A	17.0%
Empire Bronze Connection EPO 20/50 8450 50%	N/A	N/A	16.8%	N/A	16.8%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA	N/A	N/A	17.5%	N/A	17.5%
Empire Bronze Connection EPO 20/50 8450 50% WH	N/A	N/A	16.5%	N/A	16.5%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA WH	N/A	N/A	16.7%	N/A	16.7%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA WH	N/A	N/A	17.2%	N/A	17.2%

2023 Plan Name	Region 1: Albany	Region 3: Mid- Hudson	Region 4: NYC	Region 7: Upstate	Region 8: Long Island
4th Quarter					
Empire Platinum PPO 20/40 0%	N/A	18.1%	18.1%	N/A	18.1%
Empire Platinum PPO 5/25 0%	N/A	18.8%	18.8%	N/A	18.8%
Empire Platinum PPO 20/40 0% WH	N/A	17.9%	17.9%	N/A	17.9%
Empire Platinum PPO 5/25 0% WH	N/A	18.5%	18.5%	N/A	18.5%
Empire Platinum EPO 5/25 0%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Platinum EPO 20/40 0%	18.7%	18.8%	18.8%	18.8%	18.8%
Empire Platinum EPO 5/25 0% WH	18.1%	18.1%	18.1%	18.1%	18.1%
Empire Platinum EPO 20/40 0% WH	18.4%	18.5%	18.5%	18.4%	18.5%
Empire Platinum Blue Access EPO 20/40 0%	18.8%	18.8%	18.8%	18.8%	18.8%
Empire Platinum Blue Access EPO 5/25 0%	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Platinum Blue Access EPO 15/35 300 10%	17.7%	17.7%	17.7%	17.7%	17.7%
Empire Platinum Connection EPO 20/40 0%	N/A	N/A	21.2%	N/A	21.2%
Empire Platinum Connection EPO 20/40 0% WH	N/A	N/A	20.9%	N/A	20.9%
Empire Platinum Connection EPO 15/35 300 10%	N/A	N/A	20.2%	N/A	20.2%
Empire Link Platinum Connection EPO 10/40 200 20%	N/A	N/A	23.4%	N/A	23.4%
Empire Gold PPO 25/40 1500 20%	N/A	18.1%	18.1%	N/A	18.1%
Empire Gold PPO 20/50 1500 10% w/HSA	N/A	18.2%	18.2%	N/A	18.2%
Empire Gold PPO 25/40 1500 20% WH	N/A	17.8%	17.8%	N/A	17.8%
Empire Gold PPO 20/50 1500 10% w/HSA WH	N/A	17.9%	17.9%	N/A	17.9%
Empire Gold EPO 25/50 0%	19.7%	19.7%	19.7%	19.7%	19.7%
Empire Gold EPO 25/45 1750 20%	18.7%	18.7%	18.7%	18.7%	18.7%
Empire Gold EPO 15/35 1750 10%	19.2%	19.2%	19.2%	19.2%	19.2%
Empire Gold EPO 35/60 2250 30%	19.6%	19.6%	19.6%	19.6%	19.6%
Empire Gold EPO 20/50 1500 10% w/HSA	18.6%	18.6%	18.6%	18.6%	18.6%
Empire Gold EPO 30/55 1000 10%	19.3%	19.3%	19.3%	19.3%	19.3%
Empire Gold EPO 25/45 1750 20% WH	18.4%	18.4%	18.4%	18.4%	18.4%
Empire Gold EPO 20/50 1500 10% w/HSA WH	18.2%	18.2%	18.2%	18.2%	18.2%
Empire Gold EPO 15/35 1750 10% WH	18.9%	18.9%	18.9%	18.9%	18.9%
Empire Gold EPO 30/55 1000 10% WH	18.9%	19.0%	19.0%	18.9%	19.0%
Empire Gold Blue Access EPO 25/50 0%	19.7%	19.7%	19.7%	19.7%	19.7%
Empire Gold Blue Access EPO 30/55 1000 0%	20.2%	20.2%	20.2%	20.2%	20.2%
Empire Gold Healthy New York Blue Access GEPO 25/40 600 0%	16.7%	16.8%	16.8%	16.8%	16.8%
Empire Gold Blue Access EPO 35/60 2250 30%	19.6%	19.6%	19.6%	19.6%	19.6%
Empire Gold Blue Access EPO 25/45 1750 20%	18.7%	18.7%	18.7%	18.7%	18.7%
Empire Gold Blue Access EPO 20/50 1500 10% w/HSA	18.6%	18.6%	18.6%	18.6%	18.6%
Empire Gold Blue Access EPO 15/35 1750 10%	19.2%	19.2%	19.2%	19.2%	19.2%
Empire Gold Blue Access EPO 30/55 1000 0% WH	19.8%	19.8%	19.8%	19.8%	19.8%
Empire EPO 25/0%/8500 Gold INN Blue Access Dep 25 Wellness Pediatric Dental DP FP	19.7%	19.7%	19.7%	19.7%	19.7%

Empire Gold Connection EPO 25/50 0%	N/A	N/A	22.2%	N/A	22.2%
Empire Gold Connection EPO 25/45 1750 20%	N/A	N/A	21.1%	N/A	21.1%
Empire Gold Connection EPO 25/50 0% WH	N/A	N/A	21.8%	N/A	21.8%
Empire Gold Connection EPO 30/55 1000 0%	N/A	N/A	22.6%	N/A	22.6%
Empire Gold Connection EPO 35/60 2250 30%	N/A	N/A	21.9%	N/A	21.9%
Empire Gold Connection EPO 35/60 2250 30% WH	N/A	N/A	21.5%	N/A	21.5%
Empire Gold Connection EPO 30/55 1000 0% WH	N/A	N/A	22.2%	N/A	22.2%
Empire Gold Connection EPO 25/45 1750 20% WH	N/A	N/A	20.7%	N/A	20.7%
Empire Silver PPO 20/50 3000 30% w/HSA 80th Percentile Fair Health	18.2%	18.2%	18.2%	18.2%	18.2%
Empire Silver PPO 20/50 3000 30% w/HSA	15.2%	15.3%	15.3%	15.2%	15.3%
Empire Silver PPO 40/70 3000 50%	N/A	15.2%	15.2%	N/A	15.2%
Empire Silver PPO 40/70 3000 50% WH	N/A	15.0%	15.0%	N/A	15.0%
Empire Silver EPO 40/70 3000 50%	16.4%	16.4%	16.4%	16.4%	16.4%
Empire Silver EPO 20/50 3500 30% w/HSA	13.9%	14.0%	14.0%	14.0%	14.0%
Empire Silver EPO 20/50 3000 25% w/HSA	16.2%	16.2%	16.2%	16.2%	16.2%
Empire Silver EPO 40/70 3000 50% WH	16.1%	16.1%	16.1%	16.1%	16.1%
Empire Silver EPO 20/50 3500 30% w/HSA WH	13.7%	13.7%	13.7%	13.7%	13.7%
Empire Silver Blue Access EPO 40/70 3000 50%	16.4%	16.4%	16.4%	16.4%	16.4%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA	16.2%	16.2%	16.2%	16.2%	16.2%
Empire Silver Blue Access EPO 20/50 3500 30% w/HSA	13.9%	14.0%	14.0%	14.0%	14.0%
Empire Silver Blue Access EPO 25/50 4550 50%	16.2%	16.2%	16.2%	16.2%	16.2%
Empire Silver Blue Access EPO 20/50 3000 25% w/HSA WH	15.8%	15.8%	15.8%	15.8%	15.8%
Empire Silver Blue Access EPO 60/125 0%	20.4%	20.4%	20.4%	20.4%	20.4%
Empire Silver Connection EPO 40/70 3000 50%	N/A	N/A	18.7%	N/A	18.7%
Empire Silver Connection EPO 20/50 3000 25% w/HSA	N/A	N/A	18.4%	N/A	18.4%
Empire Link Silver Connection EPO 60/125 0%	N/A	N/A	24.1%	N/A	24.1%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA	N/A	N/A	20.2%	N/A	20.2%
Empire Link Silver Connection EPO 50/100 5200 30% w/HSA WH	N/A	N/A	15.8%	N/A	15.7%
Empire Silver Connection EPO 40/70 3000 50% WH	N/A	N/A	18.3%	N/A	18.3%
Empire Bronze EPO 20/50 6100 50% w/HSA	15.7%	15.7%	15.7%	15.7%	15.7%
Empire Bronze EPO 20/50 6100 50% w/HSA WH	15.4%	15.4%	15.4%	15.4%	15.4%
Empire Bronze Blue Access EPO 20/50 6100 50% w/HSA	15.7%	15.7%	15.7%	15.7%	15.7%
Empire Bronze Blue Access EPO 20/50 6800 50% w/HSA	15.3%	15.3%	15.3%	15.3%	15.3%
Empire Bronze Blue Access EPO 20/50 8450 50%	15.1%	15.1%	15.1%	15.1%	15.1%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA	N/A	N/A	17.4%	N/A	17.4%
Empire Bronze Connection EPO 20/50 8450 50%	N/A	N/A	17.1%	N/A	17.1%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA	N/A	N/A	17.9%	N/A	17.9%
Empire Bronze Connection EPO 20/50 8450 50% WH	N/A	N/A	16.8%	N/A	16.8%
Empire Bronze Connection EPO 20/50 6800 50% w/HSA WH	N/A	N/A	17.1%	N/A	17.0%
Empire Bronze Connection EPO 20/50 6100 50% w/HSA WH	N/A	N/A	17.5%	N/A	17.5%