How to Check Claim Status
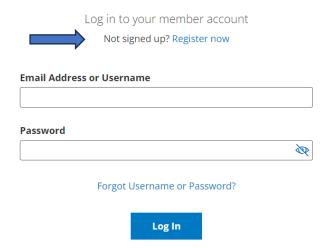
You can obtain claim status by registering for online access at: www.anthem.com/nys

How to Register for Online Access
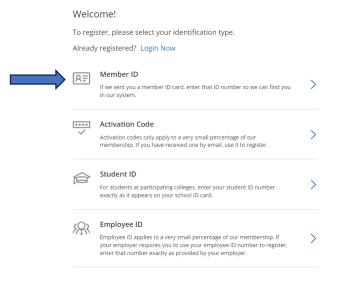
1. From the homepage click on the "Login" button at the top right of the page

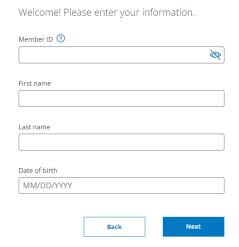2. Then click the "Register Now" link:

Log in to your member account

Not signed up? Register now

Email Address or Username

Password

Forgot Username or Password?

Log In

3. Then select the option to enter your member ID.

Welcome!

To register, please select your identification type.

Already registered? Login Now

Member ID
If we sent you a member ID card, enter that ID number so we can find you in our system.

Activation Code
Activation codes only apply to a very small percentage of our membership. If you have received one by email, use it to register.

Student ID
For students at participating colleges, enter your student ID number exactly as it appears on your school ID card.

Employee ID
Employee ID applies to a very small percentage of our membership. If your employer requires you to use your employee ID number to register, enter that number exactly as provided by your employer.

4. Then you will need to enter your Member ID, First Name, Last Name, and Date of Birth then click "Next".

Welcome! Please enter your information.

Member ID ⓘ

First name

Last name

Date of birth

MM/DD/YYYY

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5. Then follow the prompts to complete your registration.

For further assistance registering for our website you can contact Member Services at 1-877-7-NYSHIP (1-866-769-7447) and press or say option 2. Representatives are available Monday-Friday, 8:00 AM to 5:00PM, EST.