

CAQH ProView

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Dental credentialing at Anthem uses the ADA® credentialing service, powered by CAQH ProView®, the electronic solution and industry standard trusted by providers for capturing and sharing self-reported professional and practice information. ADA® credentialing service, powered by CAQH ProView is fully electronic and was developed to save you and your staff the time it takes to complete the lengthy paper forms needed for each healthcare organization with which you are affiliated. Learn more by visiting: ADA.org/credentialing

Getting started

Prepare by reviewing the dental credentialing application checklist found at ADA.org/credentialing and gathering all required documentation prior to filling out your profile.

Any U.S. practicing dentist can get started in this service by visiting ADA.org/godigital. Once the terms and conditions are accepted, dentists will be redirected to a Welcome Page. There, dentists will see certain prepopulated information from the ADA — or the information attested to previously — making it easier and quicker for the dentist to complete and attest.

First-time users can complete their profile in about an hour, depending on how prepared you are when you first log in. The menu prompts in CAQH ProView will guide you through each step. You control which organizations may receive your profile information — either by authorizing all of them or specific ones, including Anthem and their affiliates.

Maintaining your self-reported information

If you have used CAQH ProView before, we recommend you access your profile by visiting ADA.org/godigital. Take note of the important items below to ensure you successfully complete your profile:

- Add new documents to replace any expired ones.
- Leave no gaps in your work history for the most recent five years, or list the reasons for any gaps as appropriate: leaves of absence, maternity leaves, illness, etc.
- Ensure that a current copy of your liability insurance is attached to your CAQH profile.
- **If you only authorize specific organizations access to your profile, please add Anthem and their affiliates.**

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In 17 southeastern counties of New York: Anthem HealthChoice Assurance, Inc. and Anthem HealthChoice HMO, Inc. In these same counties, Anthem Blue Cross and Blue Shield HP is the trade name of Anthem HP, LLC and Anthem Blue Cross and Blue Shield Retiree Solutions is the trade name of Anthem Insurance Companies, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. Anthem Blue Cross and Blue Shield and its affiliate Healthkeepers, Inc. serve all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI). BCBSWI underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcore Health Services Insurance Corporation (Compcore) or Wisconsin Collaborative Insurance Corporation (WCIC). Compcore underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Upon successful completion of your CAQH ProView profile, a confirmation email will be sent to the primary method of contact email address on your profile. CAQH recommends you attest to your profile every 120 days to ensure other insurers you are contracted with can access your profile to start the credentialing process.

If you need assistance for completing your profile, you can contact the ADA Member Service Center at **800-621-8099** or the CAQH Help Desk at **888-599-1771**.

Supporting documents

CAQH ProView for dentists FAQ

What is CAQH ProView?

CAQH ProView is an online provider data-collection solution. It streamlines provider data collection by using a standard electronic form that meets the needs of nearly every dental plan, hospital, and other healthcare organization.

CAQH ProView enables dentists and other healthcare professionals in all 50 states and the District of Columbia to enter information free-of-charge into a secure central database and authorizes participating organizations to access that information. CAQH ProView eliminates redundant paperwork and reduces administrative burden.

Do I need to be an ADA member to participate?

No, any U.S. practicing dentist can participate. If you are a non-member and would like to get started, go [here](#) to learn more about how to log in.

Does it cost anything to use CAQH ProView?

There is no cost for dentists to use CAQH ProView.

What does it mean to attest to my data in CAQH ProView?

After you enter your professional and practice data within CAQH ProView, you must personally attest to its accuracy.

I recently received an email from CAQH ProView, asking me to re-attest to my profile. What does that mean?

After you complete your CAQH ProView profile, the system will notify you every 120 days to re-attest that all information is still correct and complete — or to update it if not. This enables a dentist's contracted dental plans to access CAQH ProView profile information based on their different re-credentialing cycles. Please note that a dental plan or other participating organization will only be able to access your data once you have completed the re-attestation process, and only for those organizations where you have authorized access.

Does this mean I need to completely revise my profile every 120 days?

No, you only need to review the information already in your profile, update any information that has changed, and re-attest to its accuracy. In most cases, this will only take a few minutes.

Whom can I contact for help or if I have any questions about CAQH ProView?

Within CAQH ProView, you can select the chat icon at the top of any page to ask a question. You can also call:

- The ADA Member Service Center at **800-621-8099**, Monday through Friday, 8:30 a.m. to 5 p.m. CT or via email at msc@ada.org.
- CAQH Help Desk at **888-599-1771**, Monday through Thursday, 7 a.m. to 9 p.m. ET and Friday, 7 a.m. to 7 p.m. ET.

Dental credentialing application checklist



Your credentialing checklist: Get started today

The ADA credentialing service, powered by CAQH ProView, provides a digital alternative to the slow and cumbersome traditional paper method. To streamline your credentialing paperwork process and spend more time with patients, **any U.S. practicing dentist (ADA member or nonmember) can use this service**. Here is what you will need to begin completing the simple form at [ADA.org/godigital](https://ada.org/godigital).

These items are necessary to complete your credentialing application:

- A copy of your state license
- A copy of your professional insurance face sheet
- Practice information
- NPI number

You may also need the following*:

- Hospital affiliation information
- A copy of your anesthesia license
- A copy of your DEA (Drug Enforcement Administration) license
- A copy of your CDS (Controlled Dangerous Substances) license
- Medicare number
- Medicaid number
- BLS (Basic Life Support) certification information
- ACLS (Advanced Cardiovascular Life Support) certification information

* Depending on the state in which you practice, additional documents may be required.