



YOUR MEMBER HANDBOOK HAS BEEN CHANGED

Undocumented Non-Citizens Age 65 and Over

Undocumented non-citizens who are age 65 and over can join Anthem Blue Cross and Blue Shield HP's Medicaid Managed Care plan. Previously these individuals were only able to receive emergency medical services by using their Medicaid card. Now, these individuals will have access to comprehensive healthcare services provided by Anthem, which are listed fully in Part II of this handbook.

Services provided by Anthem include, but are not limited to:

- Routine preventative care such as vaccines and checkups
- Mental health services
- Dental benefits
- Vision care
- Family planning services
- Emergency healthcare
- Nursing home services

Eligible members can also access pharmacy benefits provided by NYRx, the Medicaid pharmacy program, by using their Medicaid card.

Note: Non-emergency transportation is not covered for these individuals.

To learn more about the services available, please call Member Services at **800-300-8181 (TTY 711)** Monday through Friday, 8 a.m. to 8 p.m., and on Saturday from 9 a.m. to 5 p.m. Eastern time.

anthembluecross.com/ny/medicaid

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